



Automatic Payment by Bank Account

Save time and Money

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Q. What are automatic bank payments?

A. Automatic bank payments are an automatic transfer program that allows you to pay your utility bill without writing a check.

Q. What are the advantages of automatic bank payments?

A. It saves you time! It simplifies your life! It ends the hassle of remembering to pay your utility bill, saves postage, and eliminates check writing or purchasing a money order.

Q. How is my automatic bank payment automatically deducted from my account?

A. Once you authorize the transfer, your payment is electronically transferred directly from your checking or savings account to Osage Municipal Utility's account.

Q. When will my utility payment be deducted from my account?

A. Your payment will be deducted from your account on the **10th of each month**. If the 10th falls on a weekend or holiday, your payment will be deducted from your account the last business day prior to the weekend or holiday.

Q. If I don't write checks, how do I keep my checkbook balance straight?

A. Since your payment is made on the 10th of each month, you simply record it in your check register on the appropriate date. You will still receive a copy of your bill at the beginning of each month with the amount to be withdrawn from your account. This payment is detailed on your monthly bank statement.

Q. Without a canceled check, how can I prove I made my payment?

A. Your bank statement gives you an itemized list of electronic payments. It's your proof of payment and is detailed on your monthly bank statement.

Q. Are automatic payments risky?

A. Automatic payments are less risky than check payments. It can't be lost, stolen or destroyed in the mail, and it has an extremely high rate of accuracy.

Q. What if I change bank accounts?

A. Complete a new OMU Automatic Payment authorization form. Please allow up to 30 days for the processing of your request after it has been submitted.

Q. How much does an automatic bank payment cost me?

A. It costs you nothing and saves you time and postage. It simplifies your life!

Q. What if I try automatic bank payments and don't like it?

A. You can cancel your authorization for electronic bank payments. Please allow up to 30 days for the processing of your request after it has been submitted. But, once you've enjoyed the convenience, time and money savings of automatic bank payments, we doubt you'll want to go back to making payments the way you did before.

Q. How do I sign up for automatic bank payments?

A. Complete and sign the authorization form below. Return it to Osage Municipal Utilities with a voided check for a checking account or savings deposit slip for a savings account.

Osage Municipal Utilities Automatic Bank Payment Authorization Form

Checking Account No. _____ OR Savings Account No. _____
Full Name on Account _____ Bank Routing No. _____
Financial Institution's Name _____

I hereby authorize Osage Municipal Utilities to initiate transactions to debit the above referenced account on a monthly basis for payment of my utility bill. This authorization is to remain in full force and effect until Osage Municipal Utilities receives from me notification of its termination in such a time and manner as to allow a reasonable opportunity to act upon it.

Service Address _____ Utility Account No. _____

Signature _____ Date _____
Phone Number (Day) _____ (Night) _____