

# OMU QUARTERLY NEWSLETTER

OWNED BY THE PEOPLE IT SERVES



## OMU WELCOMES, BRETT DARROW

Please help us welcome Brett Darrow as OMU's new Meter Reader/Bldg. & Ground Maintenance. Brett started with OMU on September 11th. He has lived most of his life in Osage. Brett is currently serving in the Iowa Army National Guard where he is a Captain. Prior to joining OMU, he worked at FedEx in Mason City. Brett loves to spend time with his family, golfing and camping. Welcome Brett!

## HOLIDAY CLOSINGS

The OMU offices will be closed the following days:

- Thursday, November 23rd
- Friday, November 24th
- Friday, December 22nd
- Monday, December 25th
- Monday, January 1st



**FROM THE OMU BOARD  
OF TRUSTEES AND  
STAFF**

*As 2023 comes to an end, we want to thank our valued customers for allowing OMU to serve you this past year. We appreciate your business and look forward to continuing our commitment of providing reliable service to all of our customers in the new year.*



To all the OMU employees, thank you for your hard work and dedication. We appreciate all you do!

- Matt Miller, Line Crew Foreman - 38 yrs
- Mick Schweiger, Plant Chief Operator - 32 yrs
- Allison Kruse, Accounting Clerk - 22 yrs
- Duane Krones, Plant Generation Supervisor - 18 yrs
- Barb Johnson, Billing Clerk - 18 yrs
- Ian Cowell, Line Supervisor - 16 yrs
- Tony Jeffries, Gas Supervisor - 11 yrs
- Justin Muller, Gas Serviceperson/Welder - 9 yrs
- Mary Hartogh, Accounts Clerk - 9 yrs
- Jim Abben, Telecom Service/Headend Tech - 8 yrs
- Kraig Heckstein, Line Worker - 6 yrs
- Stacy Walsh, General Manager - 6 yrs
- Lance Uhlenhopp, Gas Serviceperson/Welder - 4 yrs
- Kyle Mullenbach, Line Worker - 2 yrs
- Jessica Mayer, Accounting/Finance Manager - 2 yrs
- Andrew During, Telecom Supervisor - 2 yrs
- Jacob Johnson, Telecom Service Tech - 1 yr
- Brett Darrow, Meter Reader/Grounds - first year



## OMU GIFT CERTIFICATES

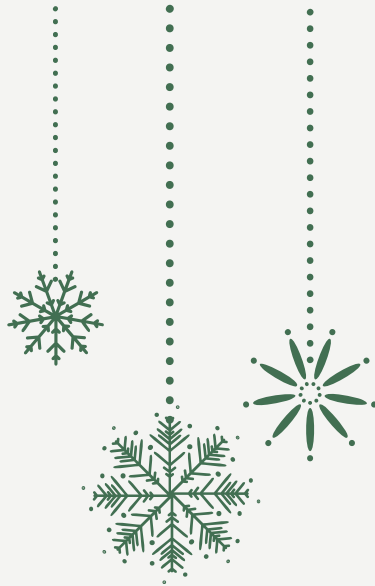
OMU gift certificates can be a unique idea for those on your gift list this holiday season. Give the gift of light and warmth that is guaranteed to be used and appreciated! You have the option to pick up a gift certificate or have one mailed to the recipient. "Secret Santas" can remain anonymous and OMU can notify the recipient of a gift if you so choose. Stop by our office at 720 Chestnut St or give us a call at 641-832-3731 to give a gift that will warm a heart and a home this holiday season.



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## OMU EMAIL CHANGES

Effective **December 31, 2024**, Osage Municipal Utilities will no longer offer osage.net as an email domain. OMU will help our customers transition to find an alternative email source. Please call our office if you need assistance at 641-832-3731.



# IOWA ONE CALL

Iowa law requires all lowans to call Iowa One Call at least 48 hours prior to excavation (excluding Saturdays, Sundays and legal holidays). The consequences of excavating without requesting an underground facility locate could be dangerous, catastrophic and at the very least expensive.

Iowa One Call must be notified by calling 1-800-292-8989 or by dialing 811 anytime excavation or digging is expected to exceed 12 inches in depth. Normal farming and gardening activities are excluded from this requirement. The following information will need to be provided:

- Street address of the proposed site
- Caller's name
- Name, address, phone number and email address of excavator
- Type and extent of the proposed excavation
- Date and time when excavation is scheduled to start



## PROJECT SHARE

Project Share is an energy assistance program sponsored by Osage Municipal Utilities. It is a great way to help those experiencing tough economic times pay their utility bills.

A neighbor whose budget is strained because of low income due to loss of a job, large medical bills, or a single working parent struggling to support a family could all use a helping hand.

If you are interested in making a difference to those less fortunate in our community, you can make a monthly pledge of your choice. This pledge can be added to your utility bill, or you can make a one-time contribution. Simply call, drop us a note, or stop by the office to make your tax-deductible contribution. Thank you for past contributions to help support this local program which continues to help those in need in our community.

*Happy New Year!*  
**2024**

## CPNI REMINDER

Customer account information can only be given to those whose name is on the account or who have been authorized to have access. Please consider adding additional contact information to your telecom account. Anytime OMU receives a request regarding telecom information on an account, the person contracting us must verify that they are authorized to receive the information. If this cannot be verified, OMU must refuse the request. We apologize for any inconvenience these regulations may cause, but the FCC is trying to protect your personal information.



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*We hope your holidays are filled with laughter & love.*