

OMU QUARTERLY NEWSLETTER



OWNED BY THE PEOPLE IT SERVES

SEPTEMBER 2022 VOL. 58 ISSUE NO. 3

MORE CENTS



OMU's More Cents program was designed to provide financial assistance to not-for-profit and volunteer organizations in Osage. Many of our customers already choose to participate in this program each month. If you don't currently participate, please consider doing so. Your small donation each month, which will never be more than \$.99, is added to your monthly utility bill by rounding up your monthly total to the next whole dollar. These monthly contributions currently add up to an average of just over \$300/month. Your voluntary contribution of a few extra pennies every month is a very easy way to make a positive difference. We thank all our customers currently enrolled in our More Cents program and encourage any others to call our office at 641-832-3731 to get signed up today.

OMU offices will be closed Monday, September 5th for Labor Day and Friday, November 11th for Veterans Day.



2022 More Cents Grant Recipients

Mitchell County Historical Society	\$1,000 - Museum LED Lighting
Mitchell County Education Foundation	\$ 500 - MC Environmental Expo
Osage E-Sports Team	\$ 500 - Room Addition

Furnace Tune-Ups

Fall is a great time to give your central heating system a tune-up. Osage Municipal Utilities will offer a **\$20.00 CREDIT** on utility bills. To qualify, have one of the following plumbers complete and return to OMU the heating system tune-up checklist along with a copy of your bill.

- **ADAMS PLUMBING & HEATING** 641-732-5623
- **STRICKER PLUMBING & HEATING** 641-732-4415
- **WRIGHT PLUMBING & HEATING** 641-732-5208
- **KENNY'S SERVICE, LLC** 641-832-2473

Furnace tune-ups help make sure your heating system will work at peak efficiency this winter when you need it the most. A central heating system operating at maximum efficiency will use less energy and save you money.



OMU Phone Directory

The 2023 OMU Telephone Directory is scheduled to be published soon. Please check your current listing in our directory to make sure everything is accurate. If you are an OMU telephone customer and would like something changed or corrected, please call our office at 641-832-3731 by November 15, 2022 so we can make the correction before they are printed. If you are a new business in the Osage area and would like to appear in our directory or yellow pages, please also contact us at the number above.

Carbon Monoxide Awareness

As we prepare our homes for colder weather, we should be concerned with indoor air quality. The most common and deadly indoor air pollutant is carbon monoxide. Following these simple steps can help prevent CO poisonings:

- Check or change the batteries in your CO detector every 6 months.
- Have your heating system, water heater and any other gas, oil, or coal burning appliances serviced by a qualified technician every year.
- Keep vents free of debris.
- Never leave the motor running in a vehicle parked in an enclosed or partially enclosed space, such as a garage.

EQUIPMENT FEES

Customers will now be charged a fee for any Telecom equipment not returned to OMU upon disconnection. Starting November 1, 2022 customers will be charged \$100 for unreturned modems, routers and/or mesh routers. Upon return of these items, the \$100 charge will be credited to your account.

Call Before You Dig

Iowa requires that all utility location requests for underground facilities go through the Iowa One Call System. Therefore, all customers or contractors who call OMU for utility locations, will be referred to the Iowa One Call Service. Their toll free number is 1-800-292-8989. You can also call 811 or visit their website www.iowaonecall.com to do a request.

Iowa one call must be notified anytime excavation or digging is expected to exceed 12 inches in depth. Normal farming and gardening activities are excluded from this requirement. Iowa One Call asks that 48 hours notice be given (excluding weekends and holidays) before excavating begins. Customers using this convenience should be ready to provide the following:

- Specific location of digging site
- Type and extent of work
- Caller's name
- name of company doing work

All underground utilities are either marked with colored flags or colored paint. The location of each existing underground utility is identified by a separate color, as follows:

Electric - Red

Communications - Orange

Water - Blue

Gas - Yellow

Temporary Survey Markings - Pink

Sewer - Green



CONNECTION FEES

Effective November 1, 2022 connection fees to re-connect a customer's service for utilities and telecom during normal business hours of Monday-Friday from 7:30 am - 4 pm, will have a cost of \$25. Connections made outside of those times will have a fee of \$50.

