

OSAGE MUNICIPAL UTILITIES QUARTERLY NEWSLETTER OWNED BY THE PEOPLE IT SERVES SEPTEMBER 2025 VOL. 61 ISSUE NO. 3



OMU MORE CENTS PROGRAM

On behalf of the local non-profit organizations that have benefitted from our More Cents program, we extend our heartfelt gratitude to our OMU customers who participate. Thanks to their generosity, OMU has been able to contribute to various clubs and organizations in the Osage area.

OMU customers who voluntarily sign up for the More Cents program allow their monthly utility bill to be rounded up to the next dollar, ensuring that they will never pay more than \$0.99 per month. This small change can accumulate to hundreds of dollars each month, which can be donated to support valuable community initiatives.

Your spare change truly makes a difference! If you wish to join the More Cents program, please call our office today at 641-832-3731. Non-profit organizations interested in applying for funding can visit www.osage.net to review the guidelines and access our application form.

OMU OFFICE CLOSINGS

- Monday, September 1st for Labor Day
- Tuesday, November 11th for Veteran's Day

2025 MORE CENTS GRANT RECIPIENTS

Osage Fire Dept \$1000
Air Pack Air Compressor

Osage Parks & Rec \$750
Burnham Park Restoration

Diamond Devils Softball \$750
Safety Practice Screens

Osage Community Daycare \$250
Portable AED

WELCOME BACK!

We welcome back Nan Jakobson, to our OMU Board of Trustees!



POP QUIZ – CARBON MONOXIDE AWARENESS

Test your Carbon Monoxide with these TRUE or FALSE questions:

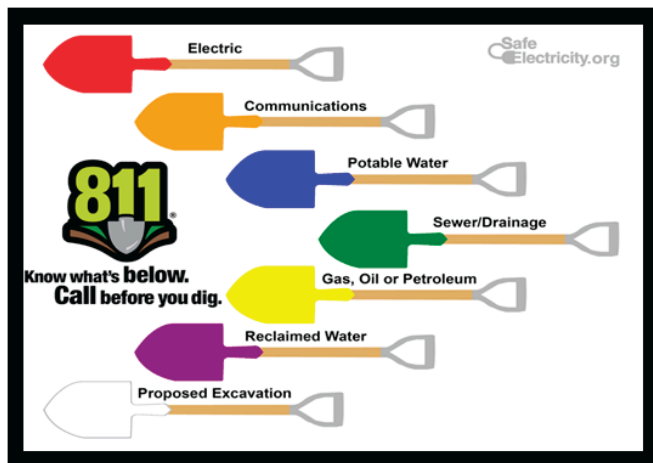
- Carbon Monoxide (CO) is a colorless and odorless gas.**
 - TRUE – Carbon Monoxide is called the “Silent Killer” because it is a colorless, odorless gas that results from the incomplete burning of organic fuels.
- You can smell carbon monoxide if the concentration is high.**
 - FALSE – CO has no smell at all levels of concentration.
- Carbon monoxide poisoning can cause the following symptoms:**
 - Headache
 - Dizziness
 - Nausea
 - Confusion
 - TRUE – These symptoms are signs of mild to moderate CO exposure. Symptoms are similar to the flu or food poisoning.
- CO detectors should be installed near sleeping areas.**
 - TRUE – Since CO is undetectable, early detection is critical, especially when asleep. Battery operated CO detectors should be placed near every sleeping area in your residence.
- Carbon monoxide detectors need to be tested & replaced regularly.**
 - TRUE – CO detectors usually last 5-7 years. They should be battery operated, tested monthly and the batteries changed regularly. Always follow the manufacturer’s instructions for testing and determination of lifespan.

IOWA ONE CALL

In Iowa, all requests for locating underground utilities must go through the Iowa One Call System. All customers or contractors who call OMU for utility locations will be directed to the Iowa One Call Service. Their toll-free number is 1-800-292-8989. Additionally, you may call 811 or visit their website www.iowaonecall.com for all requests. Excavations exceeding 12 inches in depth require notification to Iowa One Call, excluding regular farming and gardening activities. Iowa One Call requests a 48-hour notice period (excluding weekends and holidays) before any digging commences. When contacting Iowa One Call, be prepared to provide:

- Specific location of digging site
- Type and scope of work
- Caller’s name
- Company name performing the work

All underground utilities are marked with colored flags or paint, with each utility identified by a distinct color code.



FURNACE TUNE-UPS

Autumn is an excellent time to have your central heating system serviced. Osage Municipal Utilities offers a **\$20.00 CREDIT** on utility bills. To qualify, simply have one of the following plumbers complete the heating system tune-up checklist and return it to OMU, along with a copy of your bill. Furnace tune ups ensure your heating system operates at peak efficiency during the winter months when it’s needed the most. A central heating system running efficiently consumes less energy, ultimately saving you money.

- ADAMS PLUMBING & HEATING**
641-732-5623
- ALLISON PLUMBING & HEATING**
641-732-4415
- KENNY’S SERVICES**
641-832-2473
- WRIGHT PLUMBING & HEATING**
641-732-5208



Enclosed is the Low Income Home Energy Assistance (LIHEAP) flyer for 2025. LIHEAP can help families pay a portion of their winter heating costs based on eligibility.

NORTH IOWA COMMUNITY ACTION ORGANIZATION

CENTRAL PARK BUILDING

ENERGY ASSISTANCE PROGRAM 2025-2026

OCTOBER 1, 2025 FOR SENIORS 60+ AND/OR DISABLED PERSONS NOVEMBER 1, 2025 FOR ALL OTHER ELIGIBLE HOUSEHOLDS

The in-person requirement has been waived. Applications are accepted by mail, email, online, or in person. Closed on Major Holidays.

ANNUAL HOUSEHOLD INCOME GUIDELINES

1 Household Member	\$ 31,300
2 Household Members	\$ 42,300
3 Household Members	\$ 53,300
4 Household Members	\$ 64,300
5 Household Members	\$ 75,300
6 Household Members	\$ 86,300

Two step process below

1. If this is your first time applying, scan the QR code to complete the agency intake questionnaire.

2. The LIHEAP application is separate. This can be completed by mail, email, online, or in person.



BUTLER

Tuesday
8:00am - 4:30pm
(641) 243-7573
219 N. Mather
P.O. Box 187
Clarksville, IA 50619

FRANKLIN

Wednesday
8:00am - 4:30pm
(641) 456-3431
114 1st Ave NW
P.O. Box 384
Hampton, IA 50441

HANCOCK

1(800) 873-1899

CERRO GORDO

Monday thru Friday
M-Th 7:00am - 5:30pm
F 8:00am - 4:30pm
(641) 423-7766 or
1(800) 873-1899
100 1st Street NW, Suite 140
P.O. Box 1627
Mason City, IA 50401

KOSSUTH

Monday & Thursday
9:00am - 3:30pm
(515) 295-2531
117 East Call St
P.O. Box 98
Algona, IA 50511

MITCHELL

1(800) 873-1899

FLOYD

Monday, Wednesday & Thursday
8:00am - 4:30pm
Thursdays starting in Nov
(641) 228-2893
404 N Jackson
P.O. Box 473
Charles City, IA 50616

WINNEBAGO

Tuesday, Wednesday, & Friday
8:00am - 4:30pm
(641) 585-5863
135 School St
P.O. Box 331
Forest City, IA 50436

WORTH

1(800) 873-1899

REQUIREMENTS FOR SERVICE

Proof of income – all income must be from the same time period

Most recent 30 days of income or most recent federal income tax return.

Include check stubs, award letters from social security, etc.

Pension / dividends / all other income sources.

Social security number verification

Names & dates of birth for all household members

Most recent heat & electric bill

www.nicao-online.org

This program is not designed to pay a household's total energy costs. The program will provide supplemental assistance based on several factors. Those factors include total household income, household size, dwelling type, and type of heating fuel, among others. DEADLINE TO APPLY IS April 30, 2026.