

SPECIAL NEWSLETTER

Vol. 61 Issue 5 November 2025



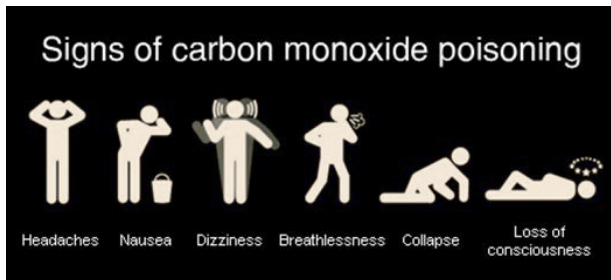
Owned By The People It Serves

NATURAL GAS AWARENESS

Natural gas is a popular fuel option due to its affordability, efficiency, and safety when managed properly. Therefore, following the correct safety protocols is essential when using natural gas in your home or business.

Your sense of smell serves as a critical alert for potential gas leaks. While natural gas is odorless, a strong odorant is added to help detect even the faintest escape of gas.

We treat all customer reports of gas leaks with the highest priority. A representative from our gas department will locate the source of the leak, restore safe conditions, and inform you if any repairs to your gas appliances are required.



THINGS TO DO IF YOU SUSPECT A GAS LEAK

Avoid Setting Off A Spark

- Don't use a telephone or any mobile device that has a battery
- Don't light matches, use a lighter or create any other source of ignition
- Don't operate any electrical switch, including lights, on or off
- Don't start a car
- Don't use a flashlight

Leave-No Matter What

- Even if the rotten egg smell seems mild, go

Stay a Safe Distance From the Area

- If you smell natural gas outdoors, leave the entire area immediately

If Gas Ignites, Let It Be

- Don't attempt to put out flames. Call the Fire Department or 911 and then OMU. OMU can be reached at 641.832.3731 from 7:30 am to 4:00 pm, Monday through Friday. After business hours call the Mitchell County Communications Center at 641.732.5831 or 911.

Signs of a gas leak



Rotten egg smell



Hissing sound



Dead houseplants



More expensive gas bills



Bubbles in standing water



Physical symptoms

SMELL-An unusual smell, petroleum or gaseous odor will sometimes accompany pipeline gas leaks.

SOUND-The volume of a pipeline leak can range from a quiet hissing to a loud roar, depending on the size and nature of the leak.

SIGHT-Natural gas is colorless and nearly invisible to the eye. Small leaks can be identified by looking for dying or discolored vegetation in a naturally green area.

OTHER-Other ways to recognize a leak may include water bubbling up or standing in an unusual area, a mist or vapor cloud, a powerful fire explosion with dense smoke or an area of petroleum-strained ground.



Know what's below.
Call before you dig.
www.call811.com



**NATURAL GAS
SCRATCH AND
SNIFF CARDS
INCLUDED**