

OMU SPECIAL NEWSLETTER

AUTOMATED METERS

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OWNED BY THE PEOPLE IT SERVES



AMR METER PROJECT

Osage Municipal Utilities (OMU), in partnership with the City of Osage, is excited to announce a multi-year initiative to upgrade all electric, gas, and water meters with a new Automated Meter Reader (AMR) system. This decision comes after thoughtful consideration and approval by both the OMU Board of Trustees and the Osage City Council.

The new AMR system will modernize how utility data is collected. The AMR system automatically transmits meter readings without the need for manual checks. This new system provides for more accurate billing, faster detection of service issues, and improved operational efficiency.

PROJECT TIMELINE

We plan to upgrade approximately 200 meters by the end of 2025. This fall, we will begin with customers east of 7th St and Main St, extending north to Mechanic St. Additional meters may be upgraded as needed. To minimize disruption to our customers, OMU and the City are coordinating efforts to have one visit per customer.

AMR METER BENEFITS

- **Improved Accuracy**
 - Real-time readings ensure precise billing and better usage tracking.
- **Reduced Access Requirements**
 - No need for manual meter readings which is more convenient for our customers.
- **Faster Issue Detection**
 - Early alerts for leaks or abnormalities help prevent unexpected costs.

What Customers Can Expect:

- Meter upgrades will be rolled out in phases over the coming months.
- Customers will be notified in advance if installation work is scheduled at their property.
- Most installations will be quick and cause minimal disruption to service.

OMU and the City of Osage are committed to keeping residents informed throughout the process. This upgrade reflects our shared goal of delivering reliable, modern utility services while continuing to invest in the future of our community.

COMMITMENT TO PRIVACY AND SAFETY

Your privacy and safety are our top priorities. AMR meters transmit data securely and comply with all FCC safety and privacy standards. They collect only data needed for billing and system monitoring. These meters transmit for brief periods and emit far less radio frequency than everyday devices like cell phones and microwaves.

QUESTIONS

Please give OMU a call at 641.832.3731 or Osage City Hall at 641.732.3709 with any questions you may have!