



OSAGE MUNICIPAL UTILITIES

OWNED BY THE PEOPLE IT SERVES

CARBON MONOXIDE AWARENESS

Every year, carbon monoxide (CO) poisoning results in hundreds of fatalities, with thousands more suffering injuries from accidental exposure to this invisible, odorless gas. According to the Centers for Disease Control and Prevention, many people underestimate how dangerous CO is compared to other household risks.

The threat is particularly high during the winter months, when furnaces are reactivated and when portable generators are in use. Protect yourself and your family with these precautions:

- **Install battery-operated CO detectors** near every sleeping area in your home.
- **Test your CO detectors** regularly to make sure they work.
- **Schedule annual inspections** of gas or oil furnaces by a qualified professional.
- **Never run generators indoors**—not in your home or garage, even with doors and windows open.
- **Place generators and power washers outdoors**, at least 20 feet from the house, doors, and windows.
- **Never leave a vehicle running** in an attached garage or any enclosed or partially enclosed space.

Signs of Carbon Monoxide Poisoning

- | | |
|-----------------------|-------------------|
| • Headache | • Confusion |
| • Nausea or vomiting | • Blurred vision |
| • Dizziness | • Drowsiness |
| • Shortness of breath | • Unconsciousness |

For anyone exposed to carbon monoxide, get into fresh air and seek medical care.



FURNACE TUNE-UPS

A preseason heating system checkup can help ensure your furnace is ready for the demands of the upcoming heating season. To encourage preventive maintenance, Osage Municipal Utilities offers a \$20 credit on your utility bill when your heating system is serviced by one of the participating plumbers listed below.

Routine service can identify potential problems early, improve system performance and help reduce energy usage. A well-maintained heating system operates more effectively, providing dependable comfort and helping keep heating costs lower during the winter.

To receive the bill credit, simply schedule a service appointment with one of the approved providers and they will submit the required information to OMU.

ADAMS PLUMBING & HEATING 641.732.5623
ALLISON PLUMBING & HEATING 641.732.4415
KENNY'S SERVICES 641.832.2473
WRIGHT PLUMBING & HEATING 641.732.5208

OMU OFFICE CLOSINGS

Monday, September 7th
for Labor Day
 Wednesday, November 11th
for Veterans Day



This year, Osage Municipal Utilities is proud to celebrate its 85th anniversary. For more than eight decades, we have provided essential utility services that help power homes, businesses, schools and community organizations throughout Osage.

Reaching this milestone reflects the vision of community leaders who established a locally owned utility and the dedication of employees who have served through the years. As we honor our past, we also look ahead to the future and our continued commitment to providing safe, reliable and affordable utility services.

We extend our sincere appreciation to our customers and community for helping make 85 years of service possible.



OMU MORE CENTS PROGRAM



The generosity of Osage Municipal Utilities customers continues to make a meaningful difference throughout our community. Through the More Cents Program, local non-profit organizations receive financial support for projects and programs that benefit residents of the Osage area.

Customers who enroll in the program agree to have their monthly utility bill rounded up to the next whole dollar. The additional amount is less than \$1.00 per month, but when combined with the contributions of other participants, those pennies add up quickly and provide valuable funding for community organizations.

On behalf of the many non-profits that have received assistance through the program, thank you to everyone who participates. Your small monthly contribution helps strengthen our community and supports causes that improve the quality of life in Osage.

Interested in joining the More Cents Program? Contact the OMU office at 641.832.3731 to sign up. Non-profit organizations seeking funding are encouraged to visit www.osage.net for the program guidelines and an application form.

Your spare change may seem small, but together it creates a lasting impact.

CALL BEFORE YOU DIG

Whether you are installing a fence, planting trees, building a deck, or starting any excavation project, it is important to know what is below the surface before you dig.

To help protect underground utility lines and ensure public safety, all requests for utility locates in Iowa must be submitted through Iowa One Call. Customers and contractors seeking utility markings should contact Iowa One Call by dialing 811, calling 1.800.292.8989, or submitting a request online at www.iowaonecall.com.

Iowa law requires notification before most excavation projects involving deeper than 12 inches, with the exception of routine farming and gardening activities. Iowa One Call asks that requests be made at least 48 hours before work begins, excluding weekends and holidays, to allow utilities adequate time to mark their underground facilities.

When placing a locate request, be prepared to provide:

- The exact location of the excavation site
- The type and extent of the proposed work
- Your name and contact information
- The name of the company performing the excavation

After a request is submitted, underground utilities will be identified using colored flags or paint markings. Each utility type is assigned a specific color, helping excavators recognize the location of buried electric, gas, water, communications and other utility lines.

Taking a few minutes to contact Iowa One Call can prevent costly damage, service interruptions and potential injuries. **Always call before you dig.**

MANAGE YOUR UTILITY ACCOUNT ANYTIME WITH SMARTHUB

Looking for a convenient way to manage your Osage Municipal Utilities account? SmartHub gives customers secure, 24/7 access to their utility information from a computer, tablet, or smartphone.

Simply download the SmartHub app (shown below) or visit <https://osagemunicipal.smarthub.coop> to create an account.

Once registered, you will be able to:

- View all your utility accounts in one place
- Monitor up to 12 months of usage history
- Make payments online
- Enroll in electronic statements
- Access account information whenever it is convenient for you

SmartHub is an easy way to stay connected to your utility account and reduce paper clutter by receiving your statements electronically.

If you need assistance setting up your account or have questions about SmartHub, please contact our office at 641.832.3731. We're happy to help!

